



Christmas Kettles raised over \$230,000 to support our local programs thanks to everyone who gave so generously of their time and financially.

Giving Hope Today



260 people walked or ran in the Santa Shuffle in December - many dressed in festive attire. This family friendly event supports Salvation Army services in Thunder Bay.

The Valhalla Inn hosted our Community Christmas Dinner again this year serving wonderful festive meal to over 400 people.



## Next steps in our journey

A new home, expanded programs . . . .



**Journey to Life Centre**

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**Wiichiiwaan**

**The Salvation Army**  
Community & Residential Services  
Thunder Bay, ON  
807-345-6492  
satbcars.com

# 2017 Annual Impact Report



Giving Hope Today

**The Salvation Army**  
**Community & Residential Services**  
Thunder Bay ON

**Journey to Life**

## A Word from Major Lori Mitchell, Executive Director



It is hard to believe that another year has passed—2017 was a year of growth and change for us as we have been working through the process of developing new program directions and all the details for our new facility.

We have appreciated all of the community relationships that are building, all of the collaborations for service and advice. We are proud to be part of the team working to serve people in Thunder Bay and district.

We look forward to all that God has in store for us in the coming year! I want to take this opportunity to thank my management team, staff and volunteers for their tireless and selfless work throughout the year.

God bless you!

A handwritten signature in blue ink that reads "Lori Mitchell".

## Thank you to our supporters



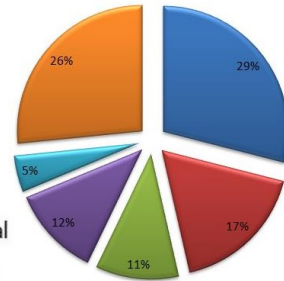
Amalgamated Transit Union Local 966  
Cranton Toy Mountain  
Fall Charity Golf Classic  
John Andrews Foundation  
Lowe's  
Motorcycle Clubs of Thunder Bay  
Resolute Mill Employees' Charity Fund  
The Bargain Shop  
Thunder Bay Harley Davidson  
Thunder Wolves Teddy Bear Toss  
Wiskair Helicopters  
Anonymous donors

## Revenues

year ended March 31, 2018

(Estimated)

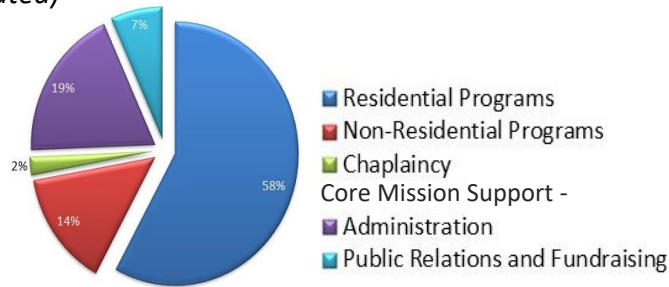
- TBDSSAB Funding
- Donations - Red Shield Appeal
- Donations - Kettle Campaign
- Ministry of Health Funding
- Corrections Canada Funding
- Other Grants & Donations



## Expenditures

year ended March 31, 2018

(Estimated)



### Programs and Services Offered

Emergency Shelter Clients (nightly average)	32
Correctional Services Residential Clients	8
Homes for Special Care Residential Clients	16
Habitat Residents	34
Foodbank (households served monthly)	150
Breakfast Program (children served daily)	40
Soup Van Feeding Ministries (individuals served daily)	100
Volunteers (total annually)	850

**Greetings from Major Everett Barrow,  
Divisional Commander  
Ontario Great Lakes Division**



Dear friends,

We are deeply grateful for your ongoing support of the Salvation Army in Thunder Bay.

We do not take for granted the strong partnerships with governments, social agencies, churches, businesses and a large number of volunteers who help to make it all happen.

As we look to the future, we see new opportunities that support the building of a stronger community through the transformation of lives. The plans for a new facility speaks of the commitment of the Salvation Army to 'better serve' with dignity and a belief that 'together we can make a difference.'

Thank you for your trust and confidence in us. We do not take that for granted.

Sincerely yours,

## Citizen's Advisory Board 2017/18

Chair  
Vice Chair  
Past Chair  
Executive Secretary  
Member  
Member  
Member  
Member  
Member  
Member  
Life Member  
Life Member  
Life Member  
Divisional Commander  
Divisional Secretary for Public Relations  
& Development  
Area Commander  
  
Recording Secretary

David Silliman  
Susan Moore  
Tim Henderson  
Major Lori Mitchell  
Marilyn Leiterman  
Pentti Paularinne  
Sandeep Shroff  
Stephen W. Sidorski  
Steven Sidorski Jr.  
Janet Sillman  
Dave White  
John Barber  
Sam Stephenson  
Major Everett Barrow  
  
Major Pat Phinney  
Lieut. Colonel Jennifer Groves  
Gail Kromm

### A Message from Lieut. Colonel Jennifer Groves, Area Commander & Assistant Divisional Commander

It is a privilege to greet you and thank you for all that you have contributed to the effectiveness of our ministry through the Thunder Bay Community and Residential Services during this past year. There is no doubt that the needs of the community are significant and we value and appreciate the trust that the community places in us through supporting our ministry and enabling us to help those in need.



As you read this report, may you be encouraged by all that has been achieved and inspired by our hope for the future.

We will continue to be faithful partners of hope in our community and we encourage you to join us in the journey through your ongoing support and engagement with us.

God bless you

*Jenif. A. Groves*



Step Up to Clean Up  
Doing our part to keep our city beautiful.



NRO Camp Day  
ATU Local 966 helped with the Thrift Stores Camp Day barbecues held at both stores. Over \$2,000 was raised to send children to Camp Dorion over the summer.



Toys for Tots Motorcycle Ride  
In September, motorcycle enthusiasts gathered to bring toys to our Centre. The toys were given to children through our Christmas activities ensuring that many had a happy Christmas.



Community Thanksgiving Dinner sponsored by the Thunder Bay Professional Fire Fighters Association.



## 2017 in Review

### Wacky's Wings Charity Wing Night



### Journey to Life Dinner

Jay Barnard from Kenora shared his story of overcoming addictions with the help of The Salvation Army. He has since become a successful chef and local entrepreneur.



**National Aboriginal Day**  
We joined in the festivities at the Marina. A number of our residents enjoyed being a part of this day that celebrates the indigenous culture.

Our new Community Response Unit (Soup Van) is now on the road serving meals to hungry people each night of the year. A celebration and launch was held at Pinewood Ford in June with many of our funders in attendance.



## Celebrating 100 Years of Service in Thunder Bay Anniversary Garden Tea Party

On June 27th supporters and government dignitaries joined us in celebrating 100 years of providing social services in Thunder Bay.



### Cumberland St. Residential Centre Today



Shelter in Fort William  
Pearl & Water St. Shelter

Post Office after WWII

Industrial Centre &  
Thrift Store



## Journey to Life Program

At The Salvation Army, we believe that everyone deserves the opportunity to have the best life possible.

Lester grew up in a home with a large family with an abusive father. He was always angry - fighting with everyone. In his teens, he turned to drugs and alcohol. He moved around the country eventually stopping in Thunder Bay where he came to stay at The Salvation Army shelter after completing a treatment program.



Lester is in his 50's and has struggled with addictions most of his adult life. Shortly after arriving at The Salvation Army he had a life-threatening medical emergency. He pulled through and soon after that found out that his estranged sister had passed away. He turned to our staff who supported him as he struggled to recover from these challenges. He is working to build the confidence he needs to move forward with his life. He hopes to move into his own place and maybe get a job one day.



The Journey to Life program addresses all areas in a person's life that are creating barriers to a better life - health issues, addictions, education, living and life skills, job skills, and securing a home.

Each person we assist has a different story - past, health issues, addictions, hopes and dreams. Some are overcoming deep personal traumas while others have run into some difficult circumstances.



No matter what the situation Salvation Army staff are working with each one to help them find the best path for them. We see it as a privilege to journey along side those we serve as they work to achieve their personal goals.